CSX

The New Standard of Rail Safety, Service and Efficiency





THE TEAM

CEO Joe Hinrichs – Why this matters – Personal experience as a Railroad Customer

Team

Lauren DeAlexandris – GM of Car Management, Leads Asset Utilization for All railcars on CSXT Network

- Dan Labyak Sr. Director, Fleet Operations Military and Clearance
 - Michael Hamilton Manager Work load distribution/Proposals/TULA/Live Load tracking
 - Erin Boyle Manager Proposals/TULA/Live Load tracking.
 - Jake Vetsch Manager Proposals/TULA/Live Load tracking.
 - **Jowell Olson** Analyst Live Load protection and tracking focus on tracking and pushing live loads with support in protection process.
 - Jeremy Smith Analyst Live Load protection and tracking focus on transformer, military, steel/pipe, waybill locomotives, passenger cars and shiftable loads.

CSX PROGRESS & CHALLENGES

Independent Effort:

- Proposal backlog
 - Redistributed workload to optimize proposal processing and live load tracking.
- Technology
 - Continues to progress on multiple fronts for both customer facing and internal analysis
- Laser Training Classes
 - Team travelled to multiple locations throughout the past year in support of our mechanical teams efforts to train local personnel on the use of the laser measurement system.

Team Effort:

- Trackages
 - How do these work and why does it matter?
- Surprise HIWDs and their cascading effects
 - We owe it to the customer to do better
- Process Changes and corresponding impacts.
- RR best practices and uniformity across the network.
 - How each location handles HIWDs.

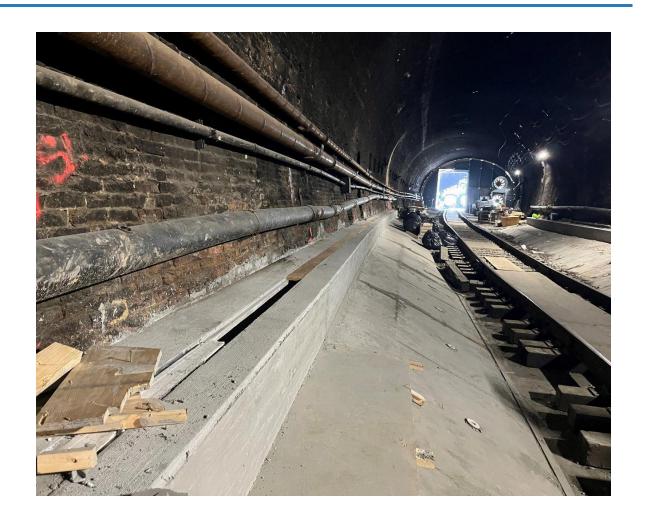


CSX BALTIMORE PROJECT



Major Considerations

- ➤ **Howard St Tunnel**: Completion expected by end of year.
- **Overall Project**: Making strong progress and are currently 1/3 of the way completed.
- **Challenges**: Impacts of this project were felt over the entire network driving congestion and higher rate of conflicting HIWD movements.
- > <u>Timeline</u>: Originally projected to continue into 2027 but adjusting the plan to close that section of the RR shifted that completion data to Q2 of 2026.



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